



# PBI | Who We Are

The Kelly Group



## WHO WE ARE

Portes Berthier, Inc (PBI) in Berthierville, Quebec, was Founded by a devoted and experienced team of passionate door people with great experience in the style and around door business. Our focus is on product quality, industry-leading delivery times, service, and special orders. Discover the PBI experience!



You will have:

- One customer service team
- One order
- One Shipment
- One invoice

...the focus is on ease of doing business

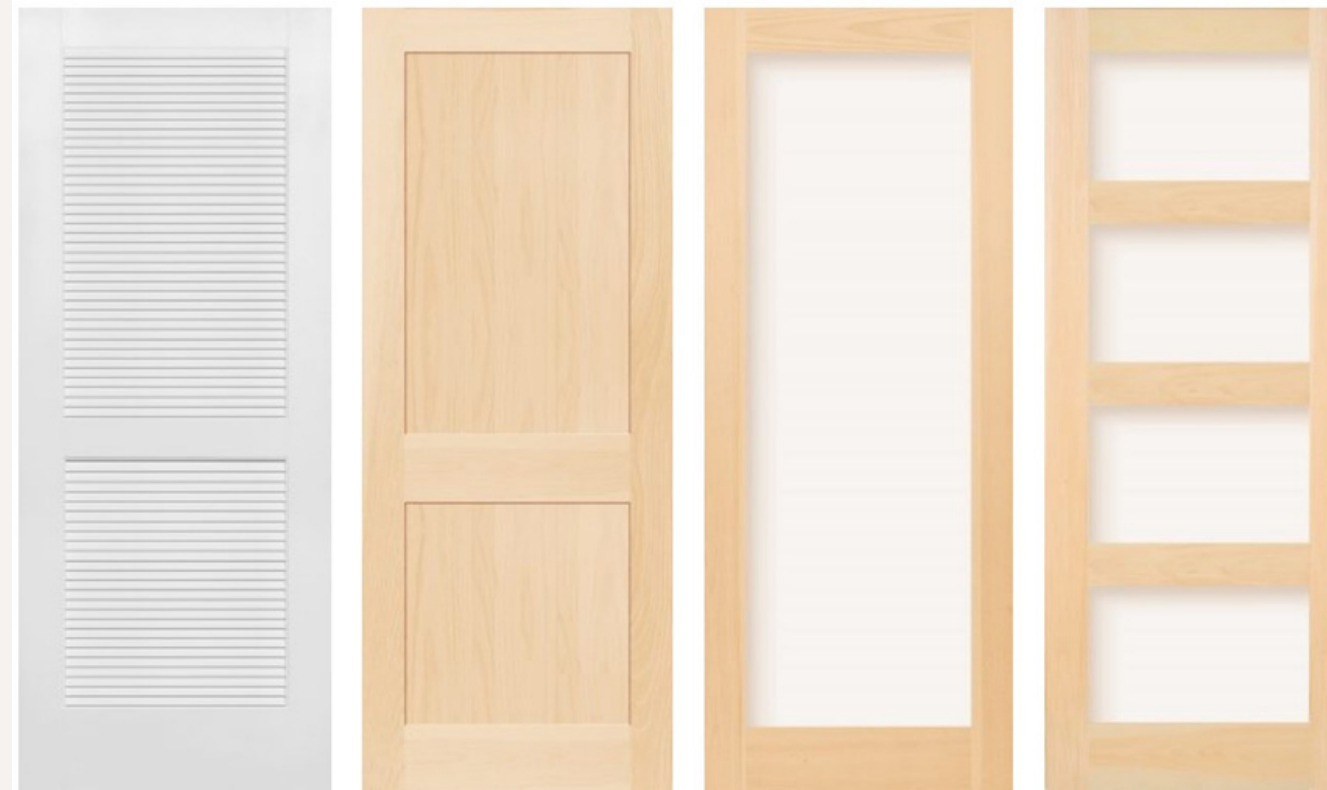
# Service Proposition

## Lead Times

Primed MDF Door orders placed by close of business Monday can ship the following Friday (two weeks out our door!) either prepaid or you can opt to pay the freight charge for less than minimum prepaid quantities. Your shipments arrive Wednesday or Thursday the following week.(Example: order placed Monday will deliver in 12-13 business days)

## Special and Rush Orders

PBI Doors recognizes there are times when you must provide rush service for customers. The plant will attempt to accommodate these requests when possible.



## Veneers

Veneer Door (Birch, Maple, Oak, and Pine) orders are currently experiencing longer lead-times as the import door supply is currently very erratic. This is putting pressure on domestic manufacturers. For PBI our capacity is based on our ability to produce veneer panels. Please check with the plant for current lead-times on veneer door products.



# Customer Service

Our focus is on prompt customer service! It is our intention to provide you with confirming quotes within a maximum of 4 hours and 95%+ of the time, within the hour.

**PBI can be reached at the following:**

Toll free number: 1-844-PBI-DOOR (724-3667)

Quotes: Email PBI at [quotes@pbidoors.com](mailto:quotes@pbidoors.com)

Orders/General Questions: [sales@pbidoors.com](mailto:sales@pbidoors.com)

REGULAR SLATS

FULL LOUVER LOUVER/LOUVER LOUVER/PANEL PANEL/LOUVER



1/0 - 3/0

1/0 - 3/0

1/0 - 3/0

1/0 - 3/0

LARGE SLATS



1/0 - 3/0

1/0 - 3/0

1/0 - 3/0

1/0 - 3/0

Louver  
Doors

Manufactured at the PBI plant

- Available in primed MDF only
- Standard and plantation High Density Fiberboard (HDF) slats UV seal coated and primed
- Wood core stiles and rails with wood edges for machining
- Louver with flat or raised MDF panel options; Mirror options also available
- 1-3/8" and 1-3/4" available up to 3/0 by 8/0; Widths up to 4/0 considered per situation – please contact plant
- Special sizes are produced architecturally correct in standard lead-times
- Witness line (small v groove) between stiles and rails
- PBI also offers a False Louver door program with several options
- Spec sheets available at [www.pbidoors.com](http://www.pbidoors.com)
- Machining is available for hinges, cylinder locks, ball catches, bottom grooves for barn door hardware guides, and mortise pockets only (no function holes)





Manufactured at the Portes Milette plant

- Available in Primed MDF, Eastern Canadian White Pine, Birch, Maple, and Oak
  - 1-3/8" and 1-3/4" Doors and bifolds available in doors up 4/0 by 8/0 • Shaker, Step (or E-sticking), Ovolo sticking with flat or single hip panels
  - Standard Flat Panels are 3/8" thick with an option for 11/16" thick panels
  - Engineered wood core stiles and rails
  - Machining is available for hinges, cylinder locks, ball catches, bottom grooves for barn door hardware guides, and mortise pockets only (no function holes)
  - Available in 20-Minute rated doors (please allow one additional week lead time)
  - All doors are final sanded so stiles and rails are perfectly flush at joints
- PBI WEBSITE and LITERATURE
- [www.pbidoors.com](http://www.pbidoors.com) – shows the entire PBI Door U.S. offering, warranty, and spec sheets
  - PBI recently update our U.S. specific PDF and we have a new literature piece.

Panel doors

French doors

# We are excited to introduce our PBI "Imagine Collection" Doors!

The Imagine Collection uses state-of-the-art digital ceramic printing technology. This technology is used to apply images, patterns or text to the surface of a flat glass. The ceramic pigment is first printed, then fused to the glass using a tempering process. The result is a glass imprint that is both UV light protected and scratch resistant.

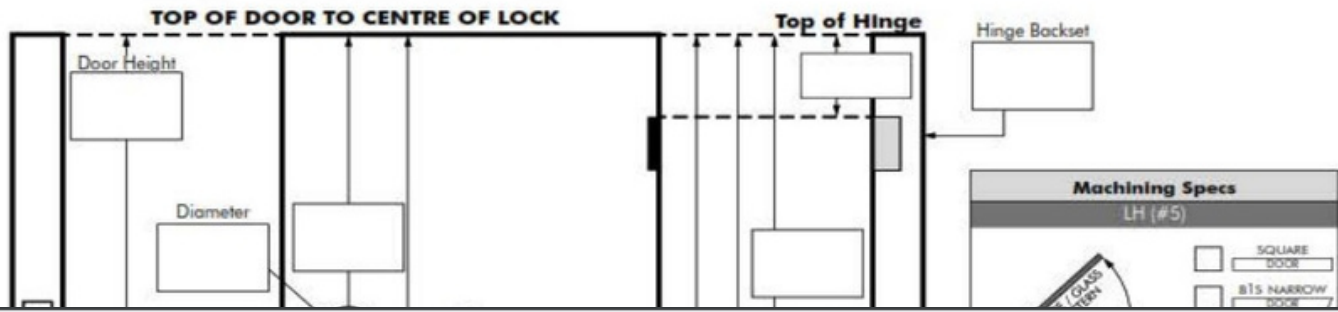
Each of our designs are available for printing on satin white glass or clear glass. We invite you to choose your own degree of privacy on your unique door.

Please visit our website to select your choice of Imagine Collection theme designs for pantry, laundry, office, cellar, gym, and bathroom doors. Then choose your font type with six color options!





## MACHINING SHEET

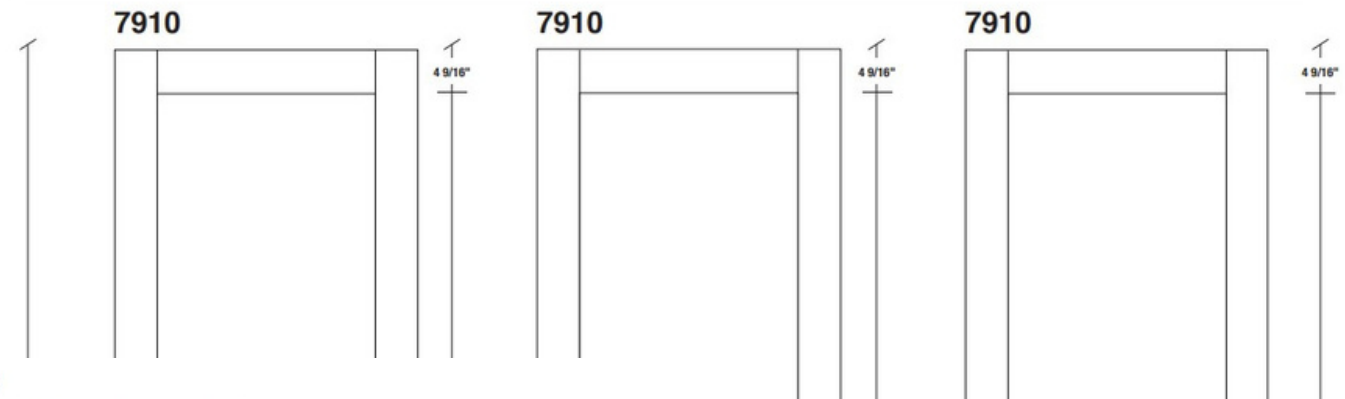


### Technical drawings 6/8 - 7/0 - 8/0

Shaker Panel Door - U.S. specs



www.pbidoors.com

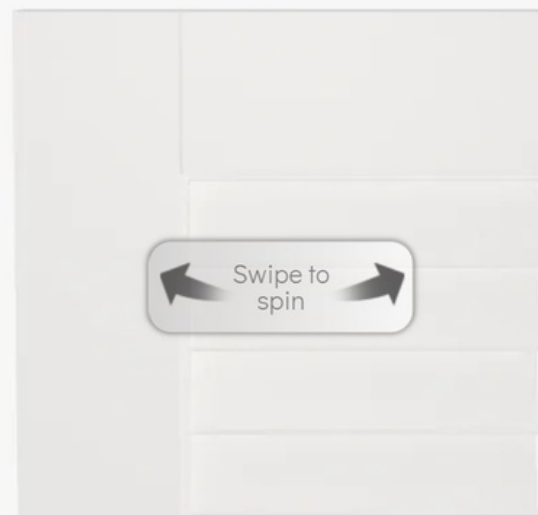


Ovolo

1 3/8" | 5/8" Raised panel | Oak

Louver

1 3/8" | White Primed MDF



# Get MORE from PBI Door's Website:

- 3D Corner Samples
- Technical Drawings
- Build your own "Imagine Collection" Door
- Pro-tips
- Machining Options
- Documents and Brochures available
- ...and MORE!

www.pbidoors.com





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# Updates from The Kelly Group:

**Introducing our NEW website ! You will be one click away from who we represent, our machining options, product lines, technical drawings, and MORE!**

## **E-Blasts & Archives**

**Join our mailing list! Biweekly e-blasts the latest news, updates, and tools available to you from The Kelly Group!**

**All past e-blast issues are available to you on our website under "archives." Visit now to learn more about:**

**PBI Imagine Collection Doors | The Kelly Group's NEW Website | PBI 3D Corner Samples | Technical Drawings Available | Brochures Available | PBI Summer Schedule Announcement | PBI Quick Reference Sheet | Machining Available | Pro Tips**

[www.kellygroup.org](http://www.kellygroup.org)

# Thank you for your support of PBI Doors!

Please call our inside sales team or your sales representative for any additional information.



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